

WLConnect™

The World's Most Powerful Property Management System

Why WLConnect™?


Proper Community Management requires several operating systems. Often, these systems are created and installed by different vendors. WLConnect™ is server based software that integrates all these systems under one hub to provide communities a cohesive up to date "central nervous system" that intelligently integrates amenities, resident data, security, property management functions, communication and convenience.

Because WLConnect™ uses internet enabled technology, individual work stations no longer need to be fully loaded PCs with expensive software running on them on a local network. Any low cost, internet enabled computer can link to the system from anywhere in the world. Three main features of WLConnect™ are:

1. Resident Data and Access Management: Every home or unit attribute is accessible from a master database for the community. This data includes who has permission to be in or around the community, when and by whose authorization. The system has all the owners' data as well as their preferences for all community associated items such as package deliveries, security fobs*, cards*, pets, cars, parking etc. Additionally, a picture is associated with each resident and their children, thus properly identifying residents versus non-residents in a simple manner. By simply "clicking" the unit icon for a particular unit, a manager, concierge, valet, receptionist or security guard has visual access (pertinent to their specialty) to all relevant information for that unit or resident.

2. Management Company Integration: Property Managers for your community perform a myriad of tasks designed to make community operations flow smoothly. They interact on a daily basis with the Board of the Association, Residents, Staff, Vendors, Guests and Home Office Personnel of Wolin-Levin on behalf of the Association. WLConnect™ offers a "window" for the Board and Residents to monitor and see activities such as accounting, budgeting, resolving violations, etc.

3. Resident Alert System: WLConnect™ gives a manager a single control panel to alert all residents, selected group of residents or only certain sections of the community in both emergency and non-emergency situations using a telephone. Since WLConnect's™ core feature is accurate resident data, contact information is always kept current and consistent, so communication between managers and residents remains effective.



WLConnect™ is a powerful suite of custom tools that simplify communication and management between property managers, association boards and the residents they serve.

WLConnect™ "tells" community systems and personnel who is allowed to do "what", "when", "where" and for "how long".

WLConnect™ is the mission critical software that manages a community and directs its activities.

For The Board:

Project Management - A Board of Directors can implement several initiatives to improve and maintain a certain quality of life for their community. WLConnect™ offers a suite of tools for assigning projects to committees, managers and staff.

Communication with Residents - Boards serve the residents that elect them. However, this volunteer job can become overwhelming when residents feel "out of the loop". WLConnect™ offers several tools, including a simple, non-technical web site updating tool to post news, board minutes, community calendar, capital projects, etc.

Cash Flow Management - Association budgets only succeed if everyone pays on time. WLConnect™ decreases collection times and aids in cash flow management by automatically calling residents on the day assessments become overdue. WLConnect™ can also send follow-up letters via postal mail to residents or home owners.

For The Resident

Security - A picture is associated with every resident, child, contractor and guest in the master database. WLConnect™ allows management to print individualized photo badges with expiration dates for Contractors and other Visitors.

Website Access - Using a PIN, residents can manage their preferences, account balance and download valuable community forms and general information for a better understanding of community policies and amenities.

For The Manager:

Resident Alert™ - A manager can record a single message (emergency or non-emergency) and have it delivered to all residents' home numbers at once. Ideal for weather, missing children, construction, temporary outage of services, etc.

Vtrax™ Violation Tracker - The manager "snaps" a picture of a violation using a PDA, enters the code, then presses "send". In seconds a color violation letter is generated, addressed and mailed to the resident. The letter is tracked and archived through a simple web control panel, so even the board can view the status of every violation (including comments added when residents call to inquire). After second and final warnings, "one click" allows the entire file with all notes and records to be sent to an association's attorney and copied to the resident.

Work Order Tracker™ - The system instantly generates and tracks work orders with or without color pictures to streamline the process between identifying repairs and actually completing the repair.

Budgeting and Reporting - WLConnect™ keeps comprehensive records of all expenses and income to provide a single point of reference, improving budgeting accuracy. WLConnect™ incorporates reporting tools that quickly and easily answer the age-old question: "Where do my assessments / dues go?"



*Also supports Palm Zire 72
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Feature Summary:

- Master Resident Database
- Resident Alert™
- Color Violation Tracker™
- Color Work Order Tracker™
- Resident-Only Website
- Manager/ Board-Only Website
- Integration with Management Company
- Late Payment Notification System
- Project Management and Tracking
- Budgeting and Reporting Tools
- Accessible via the Web
- Secure and fully supported